HV Health and Safety – SMS Terms & Condition

HV Health and Safety ("HV Health and Safety," "we," "us") operates the HV Health and Safety Text Alerts program. The program sends non-marketing, operational text messages to people who have agreed to receive them.

The program is used to communicate with job applicants, employees, onsite safety personnel, and clients. Messages may cover:

- Recruiting, job application status, and interview scheduling and reminders
- Shift, assignment, and onsite operational updates
- Case management and client service communications
- Appointment reminders
- Notices that results or information are ready (the result itself is never sent by text)
- Requests for follow-up information
- Service-related surveys after a call or visit

We do not send promotional or marketing messages through this program. Messages may be sent by authorized staff or automatically by our business systems, including Office@Hand (RingCentral).

2. Consent and eligibility

You receive messages only after you opt in. You can opt in by checking an unchecked SMS consent box on our website, job application, or intake form, or by signing a separate SMS consent section on an onboarding or client form. Each form shows the full disclosure below the checkbox and links to these terms and our Privacy Policy.

Consent is optional. Agreeing to receive text messages is not a condition of employment, of applying for a job, or of receiving any service. You can still apply, work, or receive services if you do not opt in.

You must be the account holder or authorized user of the mobile number you provide, and at least 18 years old.

3. Message frequency and costs

- **Frequency:** message frequency varies based on your relationship with us. Most recipients receive up to 10 messages per week.
- **Costs:** message and data rates may apply. Your mobile carrier's plan determines any charges. HV Health and Safety does not charge for text messages.

4. Opting out

Reply **STOP** to any message to stop receiving texts. We also honor CANCEL, END, QUIT, UNSUBSCRIBE, STOP ALL, and OPT OUT. After you opt out, you will receive one confirmation message and no further texts from that number. To rejoin, reply **START** or opt in again through a form.

Opting out does not affect your job application, employment, or services. You may also ask any staff member to stop texting you.

5. Help

Reply **HELP** to any message for assistance, or contact us:

Method	Details
Phone	+1 (888) 771-1172
Email	info@hvhealthandsafety.com
Mail	HV Health and Safety, 212 East X Street, Deer Park, TX 77536
Website	www.hvhealthandsafety.com

6. Privacy

No mobile information will be shared with third parties or affiliates for marketing or promotional purposes. Text messaging originator opt-in data and consent will not be shared with any third parties. See our Privacy Policy for full details.

7. Sensitive information

We do not send protected health information (PHI), medical results, background-check results, or sensitive legal information by text. Please do not send this information to us by text. We will direct you to a secure method instead.

8. Carrier disclaimer

Neither HV Health and Safety nor wireless carriers are liable for delayed or undelivered messages. Message delivery depends on your carrier and network availability. Supported carriers include major U.S. carriers.

9. Changes to these terms

We may update these terms. Changes take effect when posted on this page, with an updated effective date. Continued participation after a change means you accept the updated terms; you can opt out at any time by replying STOP.